

CONTACT-LESS CLICK & COLLECT

Enabling contact-free shopping will be essential to many retailers over the coming months.

Doddle's Contactless Click & Collect enables delivery to customers' car boot, eliminating contact between staff and customer, reducing the risk of infection and allowing retailers to serve more customers more profitably.

Go to Doddle.com for more information.



FEATURES:

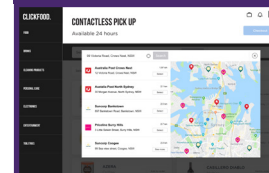
- Simple, branded collection and reminder emails – making the customer pick-up process really seamless
- Easy-to-use staff mobile application for handing over orders – efficient for staff and reduce risk of error
- Time slot selection provides flexibility for your customer and allows staff members to prepare the right items at the right time
- Adjust the number of available slots for a given time. This helps manage capacity and reduce queue time for customers by spreading out collections across the day

BENEFITS:

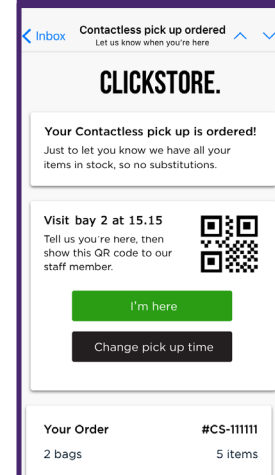
- Social-distancing compliant fulfilment without the cost of home delivery
- Set up, configured & deployed within weeks
- Same or next day fulfilment
- Improve ecommerce margins, and reduce markdowns by driving more fulfilment through stores

JOURNEY:

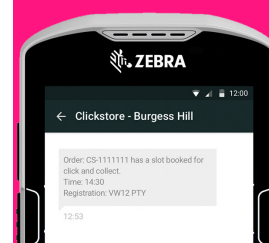
Customer checks out and selects location and available time slot



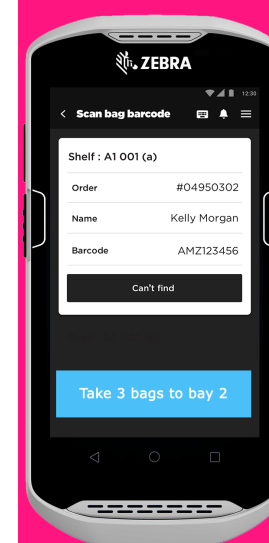
Customer receives confirmation on-site and through email, including time, bay, location and QR code



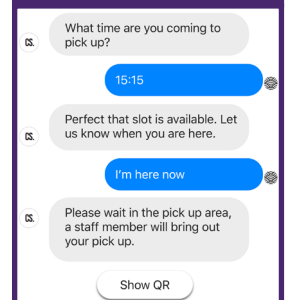
Store staff notified of order, time slot and bay number



Staff member prepares order



Customer alerts staff member on their phone when they arrive at the store



Staff member receives alert to bring the order out to the correct parking bay